

NARESH KUMAR AGARWAL

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Professor and Director, Information Science & Technology Concentration
Immediate Past President, Association for Information Science & Technology
School of Library and Information Science
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EDUCATION

- 2010 Ph.D., Department of Information Systems
School of Computing, National University of Singapore
Dissertation
Information Seeking Behavior and Context: Theoretical Frameworks
and an Empirical Study of Source Use
- 1999 B.A.Sc. (Computer Engineering) Honors
Nanyang Technological University, Singapore

EMPLOYMENT

Academic Experience

- 2009 - School of Library and Information Science, Simmons University
Professor, 2022 –
Associate Professor, 2015-2022
Assistant Professor, 2009-2015
- Research Areas**
Information Behavior, Knowledge Management
- Teaching Areas**
Graduate
Technology for Information Professionals, Theories of
Information Science, Knowledge Management, Web
Development & Information Architecture, Evaluation of
Information Services
- Undergraduate
Happiness & Leadership, Excel

Format

Face-to-face, online, blended

2004-2007 Department of Information Systems, School of Computing
National University of Singapore
Research Assistant, 2004-2006
Teaching Assistant, 2007

Industry Experience

1997-2004 Software Industry experience, Singapore
GDC Technology Ltd, Digital Cinema Technology, 2003-2004
HeliXense Pte Ltd, BioInformatics, 2002
Innova Solutions, Customer Relationship/Telecom, 2001-2002
MediaRing Ltd, Voice-over-IP, 1999-2001
Hewlett-Packard, Telecom, Internship, 1997

PUBLICATIONS

Refereed Journal Articles

- J1. Agarwal, N.K. & Islam, M.A. (2023, accepted). Are Knowledge Management courses in South Asia designed well? A content analysis of syllabi and a case study. *Library Trends, Special Issue on Knowledge Management Education*, 72(2).
<https://muse.jhu.edu/journal/334>
- J2. Agarwal, N.K. (2023). Information Behavior Research in the twenty-first century: The journey so far. *Informatio*, 28(1), a6, 97-146.
http://www.scielo.edu.uy/scielo.php?pid=S2301-13782023000100097&script=sci_arttext
<http://www.scielo.edu.uy/pdf/info/v28n1/2301-1378-info-28-01-97.pdf>
- J3. Erdelez, S., Huang, Y. H., & Agarwal, N. K. (2023). Does Serendipity Matter in Knowledge Management?: Organizational Sharing and Use of Encountered Information. *Journal of Documentation*, Early cite. <https://doi.org/10.1108/JD-10-2022-0211>
- J4. Islam, M. A. & Agarwal, N. K. (2023). Proceedings of the Annual Meetings of the Association for Information Science and Technology: Analysis of two decades of published research. *Information Discovery and Delivery*, 51(1), 105-120.
<http://dx.doi.org/10.1108/IDD-09-2021-0100> (A poster based on this paper was among the Top most downloaded articles, Wiley, 2023)

- J5. AlShakhs, B. H.* & Agarwal, N. K. (2022). Information seeking behavior and knowledge transfer: A case study of family business owners in Kuwait. *Journal of Information and Knowledge Management*, 21(3), 1-25. <https://doi.org/10.1142/S0219649222500381>
- J6. Agarwal, N. K., Mitiku, T.*, & Lu, W.* (Jun 2022). Disconnectedness in a connected world: Why people ignore messages and calls. *Aslib Journal of Information Management*, 74(4), 650-672. <https://doi.org/10.1108/AJIM-05-2021-0150>
- J7. Agarwal, N. K. (Mar 2022). Integrating models and integrated models: towards a unified model of information seeking behaviour. *Information Research*, 27(1), paper 922. <https://doi.org/10.47989/irpaper922>
- J8. Islam, M. A. & Agarwal, N. K. (2021). Towards Effective South Asian and International Collaboration in Library and Information Science Education and Research. *Bangladesh Journal of Library & Information Science*, 2(3), 17-36.
- J9. Agarwal, N.K. & Alsaeedi, F.* (2021). Creation, dissemination, mitigation: Towards a disinformation behavior framework and model. *Aslib Journal of Information Management*, 73(5), 639-658. <https://doi.org/10.1108/AJIM-01-2021-0034> (A poster based on this paper was among the Top 10 most downloaded articles, Wiley, 2022)
- J10. Agarwal, N.K. & Lu, W.* (2021). The Yin and Yang of smartphones: An interview study of smartphone use and its effects. *Global Knowledge, Memory, and Communication*, 71(6/7), 432-448. <https://doi.org/10.1108/GKMC-01-2021-0018>
- J11. Agarwal, N.K. & Islam, M.A. (2020). Looking for Knowledge Management in Library and Information Science Research. *Global Knowledge, Memory, and Communication*, 69(8/9), 697-716. <https://doi.org/10.1108/GKMC-01-2020-0001>
- J12. Islam, M.A. & Agarwal, N.K. (2020). What is the impact of Library and Information Science on Knowledge Management research? *VINE: The Journal of Information and Knowledge Management Systems*, 51(1), 1-26. <https://doi.org/10.1108/VJIKMS-11-2018-0098>
- J13. Campana, K. & Agarwal, N.K. (2019). The Landscape of Research on Learning in Low-tech Environments. *Information and Learning Sciences*. 120(11/12), 687-703. <https://doi.org/10.1108/ILS-10-2019-0103>
- J14. Islam, M.A., Agarwal, N.K., & Ikeda, M. (2017). Effect of Knowledge Management on Service Innovation in Academic Libraries. *IFLA Journal*. 43(3), 266-281. <https://doi.org/10.1177/0340035217710538>
- J15. Marouf, L.N. & Agarwal, N.K. (2016) Are faculty members ready? Individual factors affecting Knowledge Management readiness in Universities. *Journal of Information and*

Knowledge Management, 15(3), 1650024, 28 pages.
<https://doi.org/10.1142/S0219649216500246>

- J16. Agarwal, N.K. & Marouf, L. (2016)+. Quantitative and qualitative instruments for knowledge management readiness assessment in universities. *Qualitative and Quantitative Methods in Libraries*, 5(1), 149-164. <http://www.qqml-journal.net/index.php/qqml/article/view/313>
- J17. Islam, M.A., Agarwal, N.K. & Ikeda, M. (2015)+. How do academic libraries work with their users to co-create value for service innovation?: A qualitative survey. *Qualitative and Quantitative Methods in Libraries*, 4(3), 637- 658. <http://www.qqml.net/index.php/qqml/article/view/274>
- J18. Agarwal, N.K. (2015). Towards a Definition of Serendipity in Information Behaviour. *Information Research*, 20(3), paper 675. <http://informationr.net/ir/20-3/paper675.html>
- J19. Islam, M.A., Agarwal, N.K. & Ikeda, M. (2015). Conceptualizing value co-creation for service innovation in academic libraries. *Business Information Review*, 32(1), 45-52. <https://doi.org/10.1177/0266382115573155>
- J20. Agarwal, N.K. & Islam, M.A. (2015). Knowledge retention and transfer: How libraries manage employees leaving and joining. *VINE: The Journal of Information and Knowledge Management Systems*. 45(2), 150-171. <https://doi.org/10.1108/VINE-06-2014-0042>
- J21. Islam, M.A., Agarwal, N.K. & Ikeda, M. (2015). Knowledge management for service innovation in academic libraries: A qualitative study. *Library Management*, 36(1/2), 40-57. <https://doi.org/10.1108/LM-08-2014-0098>
- J22. Islam, M.A., Agarwal, N.K. & Ikeda, M. (2014). Library adoption of knowledge management using Web 2.0: A new paradigm for libraries. *IFLA Journal*. 40(4), 317-330. <https://doi.org/10.1177/0340035214552054>
- J23. Agarwal, N.K. & Marouf, L.N. (2014). Initiating knowledge management in colleges and universities: A template. *International Journal of Knowledge Content Development & Technology*, 4(2), 67-95. <https://doi.org/10.5865/IJKCT.2014.4.2.067>
- J24. Turcios, M.E.*, Agarwal, N.K. & Watkins, L. (2014) How much of library and information science literature qualifies as research? *The Journal of Academic Librarianship*, 40(5), 473-479. <https://doi.org/10.1016/j.acalib.2014.06.003>
- J25. Agarwal, N.K. & Lawrence, H.* (2014). Office location map of individuals in the library and other college campus buildings. *The Journal of Web Librarianship*, 8(3), 305-323. <https://doi.org/10.1080/19322909.2014.927744>

- J26. Agarwal, N.K. & Islam, M.A. (2014). Knowledge management implementation in a library: Mapping tools and technologies to phases of the KM cycle. *VINE: The Journal of Information and Knowledge Management Systems*, 44(3), 322-344. <https://doi.org/10.1108/VINE-01-2014-0002>
- J27. Koeniger-Donohue, R., Agarwal, N.K., Hawkins, J.W. & Stowell, S.* (2014) Role of nurse practitioners in encouraging use of personal health records. *The Nurse Practitioner*, 39(7), 1-8. <https://doi.org/10.1097/01.NPR.0000450743.39981.93>
- J28. Agarwal, N.K. & Rahim, N.F.A. (2014)+. Student expectations from a cross-cultural virtual collaboration: A qualitative analysis. *Qualitative and Quantitative Methods in Libraries*, 3(1), 221-234. <http://www.qqml.net/index.php/qqml/article/view/132>
- J29. Agarwal, N.K., Xu, Y. (C.) & Poo, D.C.C. (2011). A context-based investigation into source use by information seekers. *Journal of the Association for Information Science and Technology*, 62(6), 1087-1104. <https://doi.org/10.1002/asi.21513>
- J30. Agarwal, N.K. & Poo, D.C.C. (2008). Capturing tacit knowledge across different domains: Knowledge community (K-Comm). In A. Mitra (Ed.) Special Issue on KM, *International Journal of Business Information Systems*, 3(6), 668-685. <https://doi.org/10.1504/IJBIS.2008.018997>
- J31. Agarwal, N. K., & Poo, D. C. (2007). HCI and information search: Capturing task and searcher characteristics through 'user ability to specify information need'. *Lecture Notes in Computer Science*, Part III-Retrieval, Searching, Browsing and Navigation, 4557, 373-382. https://doi.org/10.1007/978-3-540-73345-4_43
- J32. Agarwal, N.K. & Poo, D.C.C. (2006). Meeting knowledge management challenges through effective search. *International Journal of Business Information Systems*, 1(3), 292-309. <https://doi.org/10.1504/IJBIS.2006.008601>

Invited Journal Article

- J33. Agarwal, N.K. & Campana, K. (2019). Insights into Learning in Low-tech, Information-rich Environments: Editorial. *Information and Learning Sciences*. 120(11/12), 681-686. <https://doi.org/10.1108/ILS-11-2019-141>

Refereed Articles in Conference Proceedings

- C1. Agarwal, N.K., Huang, Y.H., & Erdelez, S. (2021). Aha! Librarians' predisposition for information encountering and serendipity in the workplace. In *Proceedings of the 49th Annual Conference of the Canadian Association for Information Science, Jun 7-10, 2021*, 1-8. <https://journals.library.ualberta.ca/ojs.caais-acsi.ca/index.php/cais-asci/article/view/1203/1038>

- C2. Agarwal, N.K. & Lu, W.* (2020). Response to non-response: How people react when their smartphone messages and calls are ignored. In *Proceedings of the 83rd Annual Meeting of the Association for Information Science & Technology, Oct 23-28, 2020*, 57, e260, 1-14. <https://doi.org/10.1002/pr2.260> (Awarded ASIS&T SIG USE Best Information Behavior Conference Paper Award, 2020)
- C3. Agarwal, N.K. & Islam, M.A. (2020). Journal of the Association for Information Science and Technology: Analysis of two decades of published research. In *Proceedings of the 83rd Annual Meeting of the Association for Information Science & Technology, Oct 23-28, 2020*, 57, e220, 1-18. <https://doi.org/10.1002/pr2.220>
- C4. Agarwal, N.K. & Rahim, N.F.A. (2019). Is there a mantra for successful collaboration? Mapping faculty experience in facilitating cross-culture collaboration. In *Proceedings of the Asia-Pacific Regional Conference of the Association for Information Science & Technology, Phnom Penh, Cambodia, Jan 3-4*, 77-90.
- C5. Agarwal, N.K. & Islam, M.A. (2018). Ascertaining the place of Library & Information Science in Knowledge Management research. In *Proceedings of the 81st Annual Meeting of the Association for Information Science & Technology, Vancouver, Canada, Nov. 9-14*, 55(1), 2-10. <https://doi.org/10.1002/pr2.2018.14505501002>
- C6. Agarwal, N.K. & Islam, M.A. (2016). How can professional associations continue to stay relevant? Knowledge Management to the rescue. In *Proceedings of the Association for Information Science & Technology Annual Meeting, Copenhagen, Denmark, Oct 14-18*, 53(1), 1-10. <https://doi.org/10.1002/pr2.2016.14505301028>
- C7. Islam, M.A., Agarwal, N. & Ikeda, M. (2014)+. Knowledge sharing among information professionals in Bangladesh: A quantitative analysis. *BOBCATSSS 2014, Barcelona, Spain, Jan 29-31, 2014* (pp.1-5).
- C8. Agarwal, N.K. (2012). Making sense of sense-making: Tracing the history and development of Dervin's Sense-making methodology. In T. Carbo & T.B. Hahn (Eds.). *International perspectives on the history of information science & technology: Proceedings of the ASIS&T 2012 Pre-Conference on the History of ASIS&T and Information Science and Technology*. (pp. 61-73). Medford, NJ: Information Today.
- C9. Agarwal, N.K. (2012)+. Making the Bhagavad Gita accessible: Enabling sense-making through synthesis and visualization. In *Preservation and access: Facilitating research in information and religion: Proceedings of the Second Annual International Conference on Information & Religion, Kent, OH, May 18-19* (pp. 1-22). <https://oaks.kent.edu/acir/2012/Papers/5>
- C10. Agarwal, N.K. (2011). Verifying survey items for construct validity: A two-stage sorting procedure for questionnaire design in information behavior research.

Proceedings of ASIS&T 2011 Annual Meeting, New Orleans, Louisiana, Oct 9-13, 48(1), 1-8. <https://doi.org/10.1002/meet.2011.14504801166>

- C11. Agarwal, N.K. (2011)+. Evaluation of information services in the library: Areas identified by graduate students. In A. Katsirikou & C. Skiadas (Eds.) *New trends in qualitative and quantitative methods in libraries: Selected papers presented at the 2nd Qualitative and Quantitative Methods in Libraries, 2010* (pp. 77-88). Singapore: World Scientific Publishing. https://doi.org/10.1142/9789814350303_0011
- C12. Agarwal, N.K. (2011)+. Ram's search for Sita in the Ramayana: Information seeking in an ancient Indian epic. In *Research Frontiers in the Study of Information & Religion: Proceedings of the First Annual Conference on Information and Religion, Kent, OH, May 20* (pp. 1-22). <https://oaks.kent.edu/acir/2011/Papers/11>
- C13. Agarwal, N.K. (2011). Information source and its relationship with the context of information seeking behavior. In *Proceedings of iConference 2011, Seattle, WA, Feb 8-11* (pp. 48-55). New York, NY: ACM. <https://doi.org/10.1145/1940761.1940768>
- C14. Poo, D.C.C., Lek, H.H. & Agarwal, N.K. (2010). Collaborative learning in a knowledge community. *International Conference on Computer Science Education: Innovation & Technology, Phuket, Thailand, Dec 6-7*, 1-5.
- C15. Agarwal, N.K., Xu, Y.(C.) & Poo, D.C.C. (2009). Delineating the boundary of 'context' in information behavior: Towards a contextual identity framework. *Proceedings of the ASIS&T 2009 Annual Meeting, Vancouver, B.C., Canada, Nov 6-11*, 46(1), 1-29. <https://doi.org/10.1002/meet.2009.1450460252>
- C16. Agarwal, N.K. (2009). Use of technology to assert identity: Towards a theory of expanding circles of identity. *10th APRU Doctoral Students Conference, Kyoto, Japan, Jul 6-10*, 1-13.
- C17. Lek, H.H., Poo, D.C.C. & Agarwal, N.K. (2009). Knowledge community (K-Comm): Towards a digital ecosystem with collective intelligence. *Third IEEE International Conference on Digital EcoSystems and Technologies, Istanbul, Turkey, Jun 1-3* (pp. 211-216). <https://doi.org/10.1109/DEST.2009.5276690>
- C18. Agarwal, N.K., Poo, D.C.C. & Tan, K.H. (2007). Impediments to sharing knowledge outside the school: Lessons learnt from the development of a taxonomic e-learning portal. In *Proceedings of the International Conference on Information Systems, Montreal, Canada, Dec 9-12* (pp. 1-16). Paper 81. <https://aisel.aisnet.org/icis2007/81/>
- C19. Agarwal, N.K., Wang, Z., Xu, Y. (C.) & Poo, D.C.C. (2007). Factors affecting 3G adoption: An empirical study. In *Proceedings of the 11th Pacific Asia Conference on Information Systems, Auckland, New Zealand, Jul 3-6* (pp. 256-270). Paper 3. <http://aisel.aisnet.org/pacis2007/3>

- C20. Agarwal, N.K., Poo, D.C.C. & Leo, D.M.T. (2007). Developing buddy: Towards greater dependability & maintainability in meta-search. In M. Khosrow-Pour (Ed.) *Proceedings of the Information Resources Management Association Conference, Vancouver, B.C., Canada, May 19-23* (pp. 458-462). Hershey, PA: IGI Global. <https://www.irma-international.org/proceeding-paper/developing-buddy-towards-greater-dependability/33112/>
- C21. Agarwal, N.K., Poo, D.C.C. & Teo, K.Y. (2006). Component-based development of MILLS: A case study in the development of an inter-library loan software system. In P. Jalote (Ed.) *Proceedings of the 13th Asia Pacific Software Engineering Conference, Bangalore, India, Dec 6-8* (pp. 37-44). Los Alamitos: IEEE Computer Society. <https://doi.org/10.1109/APSEC.2006.28>
- C22. Agarwal, N.K. & Poo, D.C.C. (2006). Making sense of an electronic document: Visualization strategies for concept presentation. In *Proceedings of the 10th IEEE International Enterprise Distributed Object Computing Conference Workshops, Hong Kong, Oct 16-20* (pp. 56-59). Los Alamitos: IEEE Computer Society. <https://doi.org/10.1109/EDOCW.2006.45>
- C23. Agarwal, N.K. & Poo, D.C.C. (2006). Information searcher-provider fit through information presentation & visualization techniques. In V.P. Guerrero-Bote (Ed.) *International Conference on Multidisciplinary Information Sciences & Technologies, Merida, Spain, Oct 25-28* (pp. 69-73). Merida: Open Institute of Knowledge (Instituto Abierto del Conocimiento).
- C24. Agarwal, N.K., Poo, D.C.C. & Goh, J.M. (2005). Managing quality of information retrieval for effective knowledge management. In *Proceedings of the 3rd World Conference for Software Quality, Munich, Germany, Sep 26-30* (pp. 205-214). I.
- C25. Agarwal, N.K., Gupta, A.K., Bin, W. & Barbosa, L.O. (1999). Scaleable delivery mechanism for VBR MPEG-2 video streams over the Internet. In *Proceedings of the IEEE Pacific RIM Conf. on Communications, Computers & Signal Processing, Victoria, B.C., Canada, Aug 23-25* (pp. 284-287). <https://doi.org/10.1109/PACRIM.1999.799532>
- C26. Shaw, V., Wahab, A., Agarwal, N.K. & Chan, G. (1998). Adaptive traffic management model for Internet/electronic commerce. In *Proceedings of the 17th IEEE International Conference on Consumer Electronics, Los Angeles, CA, Jun 2-4* (pp. 24-25). <https://doi.org/10.1109/ICCE.1998.678237>
- C27. Shaw, V.M., Wahab, A., Sung, S. & Agarwal, N.K. (1998). An intelligent web browser for Internet/electronic commerce. In *Proceedings of the 17th IEEE International Conference on Consumer Electronics, Los Angeles, CA, Jun 2-4* (pp. 80-81). Digest of Technical Papers. <https://doi.org/10.1109/ICCE.1998.678261>

+ refereeing based on abstract / extended abstract

Refereed Book

B1. Agarwal, N.K. (2018). *Exploring Context in Information Behavior: Seeker, situation, surroundings, and shared identities*. In G. Marchionini (Series Editor) *Synthesis Lectures on Information Concepts, Retrieval, and Services*. San Rafael, CA: Morgan & Claypool Publishers, 9(7), i-163. <https://doi.org/10.2200/s00807ed1v01y201710icr061>

Popular Book

B2. Agarwal, N. K. & Singh, R. (2021, Oct). *Engineering to Ikigai: 25 Journeys towards Purpose* (South Asian version). Indus – Thinkmines Media, Newgen DigitalWorks Pvt Ltd, 342 pages. <https://induspublishing.myshopmatic.com/products/engineering-to-ikigai-25-journeys-towards-purpose>

Singh, R. & Agarwal, N. K. (2021, Sep). *You know the glory, not the story: 25 Journeys towards Ikigai* (International version). World Scientific Publishing, 422 pages. <https://doi.org/10.1142/12103>

Refereed Book proposal

B3. Agarwal, N.K. & Islam, M.A. (accepted; contract signed). *Managing knowledge in libraries: Research, implementation, innovation*. Routledge – Taylor & Francis Group. Contract signed on Aug 24, 2021.

Edited Conference Proceedings

B4. Erdelez, S. & Agarwal, N.K. (Eds.) (2017). *Proceedings of the 80th Annual Meeting of the Association for Information Science and Technology*, Hoboken, NJ: Wiley, 54(1), i-xviii, 1-858. <https://doi.org/10.1002/pr2.2017.14505401188>

Dissertation

B5. Agarwal, N.K. (2009). *Information Seeking Behavior and Context: Theoretical Frameworks and an Empirical Study of Source Use* (Doctoral dissertation). Retrieved from ScholarBank@NUS (Open Ph.D Theses 6523) <http://www.scholarbank.nus.edu.sg/handle/10635/16864>

Refereed Book Chapters

B6. Agarwal, N.K. (2014). Use of touch devices by toddlers and preschoolers: Observations and findings from a single-case study. In Bilal, D. and Beheshti, J. (Eds.) *New Directions in Children and Adolescents' Information Behavior Research* (pp. 3-38), Library and

Information Science, 10, Emerald Group publishing Limited.
<https://doi.org/10.1108/S1876-056220140000010045>

- B7. Agarwal, N.K. & Poo, D.C.C. (2007). Collaborating to search effectively in different searcher modes through cues & specialty search. In D.H. Goh & S. Foo (Eds.) *Social Information Retrieval Systems: Emerging Technologies & Applications for Searching the Web Effectively* (pp. 1-30), Idea Group Inc. <https://doi.org/10.4018/978-1-59904-543-6.ch001>

Refereed Short Papers & Posters

- S1. Sunoo, J.*, Erdelez, S., & Agarwal, N.K. (2023) Practicing Serendipity: Information Encountering with Personal Productivity Apps. *ASIS&T Mid-Year Conference*. Virtual. April 11-13, 2023.
- S2. Agarwal, N. K. & Franco, J.K.* (2021). Project Oneness World: Knowledge sharing through the Life Journeys of Information Scientists. *ASIS&T SIG Knowledge Management International Research Symposium, Sep 29, 2021*. <https://sigkmsymposium.ci.unt.edu/conference-papers> ([Awarded Best Poster Award – Second Place](#))
- S3. Agarwal, N.K. & Islam, M.A. (2021). A Bibliometric Analysis of the Annual Meeting Proceedings of the Association for Information Science and Technology. *84th Annual Meeting of the Association for Information Science & Technology*. 58(1). 673-675. <https://doi.org/10.1002/pra2.525> ([Top downloaded article; one of the most downloaded papers – in its first 12 months of publication among works published from January – December, 2021, Wiley, March 2023](#))
- S4. Agarwal, N.K. & Alsaeedi, F.* (2020). Understanding and fighting disinformation and fake news: Towards an information behavior framework. In Proceedings of *the 83rd Annual Meeting of the Association for Information Science & Technology (ASIS&T AM 2020)*, Oct 23-28, 2020, 57, e327. <https://doi.org/10.1002/pra2.327> ([Among Top 10 most downloaded papers – in the 12 months following online publication among works published in 2019-2020, Wiley, June 2022](#)).
- S5. Erdelez, S., Agarwal, N.K., & Jahnke, I. (2019). Serendipity and critical thinking: Fighting disinformation in a socio-technical society. *ASIS&T SIG Social Informatics Research Symposium, 82nd Annual Meeting of the Association for Information Science & Technology, Melbourne, Australia, Oct 19, 2019*.
- S6. Agarwal, N.K. & Lu, W.* (2019). Towards effective use and balance: Investigating pros and cons of smartphone use in an interview study. *82nd Annual Meeting of the Association for Information Science & Technology, Melbourne, Australia, Oct 19-23, 2019*. <https://doi.org/10.1002/pra2.100>

- S7. Islam, M.A. & Agarwal, N.K. (2019). How is Knowledge Management represented in Library and Information Science research? *82nd Annual Meeting of the Association for Information Science & Technology, Melbourne, Australia, Oct 19-23, 2019*.
<https://doi.org/10.1002/pr2.129>
- S8. Agarwal, N.K. (2018). What do we mean when we talk about Context? *Proceedings of the First Workshop on Context in Analytics. 34th IEEE International Conference on Data Engineering*. Paris, France, Apr 16-19, 2018, 1-4.
<https://doi.org/10.1109/ICDEW.2018.00012>
- S9. Islam, M.A., Agarwal, N.K. & Ikeda, M. (2015). How does Knowledge Management affect Service Innovation in Academic Libraries?: A survey study. *Proceedings of the Association for Information Science and Technology Annual Meeting, St. Louis, MO, Nov 6-10, 2015*, 52(1), 1-4. <https://doi.org/10.1002/pr2.2015.145052010078>
- S10. Agarwal, N.K., Xu, Y.(C.), Lawrence, H.* & Agarwal, A. (2012). Effect of institutional factors on source and channel use by medical residents. *Proceedings of the Association for Information Science & Technology Annual Meeting, Baltimore, MD, Oct 26-30*, 49(1), 1-4. <https://doi.org/10.1002/meet.14504901364>
- S11. Agarwal, N.K. (2012). Happiness: Exploring relationship with information and place in information science research and education. *Proceedings of the Association for Information Science & Technology Annual Meeting, Baltimore, MD, Oct 26-30*, 49(1), 1-4. <https://doi.org/10.1002/meet.14504901363>
- S12. Benoit, G. & Agarwal, N. (2012) All-visual retrieval: How people search and respond to an affect-driven visual information retrieval system. *Proceedings of the Association for Information Science & Technology Annual Meeting, Baltimore, MD, Oct 26-30*, 49(1), 1-4. <https://doi.org/10.1002/meet.14504901380>
- S13. Turcios, M.*, Agarwal, N.K. & Watkins, L. (2012). Library & information science literature: How much of it is research? *Proceedings of the Association for Information Science & Technology Annual Meeting, Baltimore, MD, Oct 26-30*, 49(1), 1-4. <https://doi.org/10.1002/meet.14504901320>

* publication with student

Refereed Abstracts

- S14. Agarwal, N.K. (2021). Teaching online: Instructional design and practical strategies for remote education. *Annual Conference of the New England chapter of the Association for Information Science and Technology (NEASIS&T), Mar 5, 2021*.
- S15. Agarwal, N.K. (2013). Information literacy of LIS students: Gathering and synthesizing sources for a literature review. In A. Katsirikou (Ed.) *QQML 2013 Book of*

Abstracts: Qualitative and Quantitative Methods in Libraries International Conference, Rome, Italy, Jun 4-7, Special Session on Information Literacy in the curriculum across Disciplines (pp. 136-137).

- S16. Agarwal, N.K. (2010). From traditional to futuristic libraries: Will we go a full circle and want to be traditional again? In A. Katsirikou (Ed.) *Book of Abstracts: Qualitative and Quantitative Methods in Libraries QQML2010 International Conference, Chania, Crete, Greece, May 25-28* (pp.32-33).

Invited Abstracts / Scripts

- S17. Batool, S.H., Gala, B., and Agarwal, N. (2022). Strategies to control COVID-19 Infodemic, Video Script, <https://youtu.be/pegMA0SBi-w> (also translated to Hindi, Bengali, Urdu, and Sinhala) as part of the \$7000 project 'Dealing with COVID-19 and saving people's lives in South Asia (SA) areas & beyond-A health informatics promotion project' awarded to ASIS&T South Asia chapter from the ASIS&T Special Chapter Project Fund.

- S18. Agarwal, N.K. (2021). An information behavior model on disinformation and fake news. In Begum, D. (Ed.) *Proceedings of the 2nd International Conference on Information and Knowledge Management (i-IKM 2021), Dhaka, Bangladesh, Jun 24-26, 2021* (p. 37). <https://heyzine.com/flip-book/a6fcbdc983.html>

Refereed Panels

- P1. Malik, A., Batool, S.H., Agarwal, N.K., Islam, M.A., Jayasekara, P.K., Dangol, R., Lamba, M., & Mahmood, A.B. (2023). D/Misinformation on social media and the role of the LIS profession: A South Asian perspective. *ASIS&T Mid-Year Conference. Virtual. April 11-13, 2023.*
- P2. Gala, B., Islam, M.A., Agarwal, N.K., and Gamage, R. (2022). Health information crisis during COVID-19 in the South Asian region: challenges, experiences, resilience, and collaborative efforts. *Proceedings of the 85th Annual Meeting of the Association for Information Science & Technology, Oct. 29 – Nov. 1, 2022, Pittsburgh, PA.*
- P3. Fourie, I., Agarwal, N.K., Sonnenwald, D.H., Julien, H., Rorissa, A., and Detlor, B. (2022). Everyday information behavior of marginalized communities in the Global South: Informal transportation as example. *Proceedings of the 85th Annual Meeting of the Association for Information Science & Technology, Oct. 29 – Nov. 1, 2022, Pittsburgh, PA.*
- P4. Agarwal, N. K., Oh, K.-E., Williams, R., Freeburg, D., Rosenbaum, H., & Kwasnik, B. (2020). Standing Out in the Academic LIS Job Market: An Interactive Panel not just for Doctoral Students. *Proceedings of the 83rd Annual Meeting of the Association for*

Information Science & Technology (ASIS&T AM 2020), Oct 23-28, 2020, 57(1), e286.
<https://doi.org/10.1002/pra2.286>

- P5. Buchanan, S. A., Sauer, S., Quan-Haase, A., Agarwal, N. K., & Erdelez, S. (2020). Amplifying Chance for Positive Action and Serendipity by Design. *Proceedings of the 83rd Annual Meeting of the Association for Information Science & Technology, Oct 23-28, 2020*, 57(1), e288. <https://doi.org/10.1002/pra2.288>
- P6. Pollock, D., Williams, R., Dumas, C., Agarwal, N. K., & Erdelez, S. (2019). Teaching technology in library and information science: Preparing students with diverse needs for the challenges of an interconnected world. *Proceedings of the Association for Information Science and Technology, Melbourne, Australia, Oct 19-23, 2019*, 56(1), 565-568. <https://doi.org/10.1002/pra2.91>
- P7. Agarwal, N.K. & Islam, M.A. (2019). Mobilizing International ASIS&T Chapters. International Incubator Session, *82nd Annual Meeting of the Association for Information Science & Technology, Melbourne, Australia, Oct 19-23, 2019*.
- P8. Moderator/Panelist in Hartnett, L., Singh, R., & Zamir, H. (2017). Navigating the next step: An interactive panel for doctoral students. *Proceedings of the Association for Information Science and Technology, Washington, D.C., Oct 27-Nov 1, 2017*, 54(1), 559-561. <https://doi.org/10.1002/pra2.2017.14505401072>
- P9. Erdelez, S., Heinström, J., Makri, S., Björneborn, L., Beheshti, J., Toms, E., & Agarwal, N. K. (2016). Research perspectives on serendipity and information encountering. *Proceedings of the Association for Information Science and Technology*, 53(1), 1-5. <https://doi.org/10.1002/pra2.2016.14505301011>
- P10. Koh, K., Oh, K. E., Agarwal, N. K., & Belkin, N. J. (2015). Information seeking and beyond: Impacts of studying different forms of information behavior. *Proceedings of the Association for Information Science and Technology*, 52(1), 1-5. <https://doi.org/10.1002/pra2.2015.14505201009>
- P11. Moderator/Panelist in Singh, R. & Miller, K. (2015). Standing out in the academic LIS job market: An interactive panel for doctoral students. *Proceedings of the Association for Information Science and Technology, St. Louis, MO, Nov 6-10, 2015*, 52(1), 1-4. <https://doi.org/10.1002/pra2.2015.14505201005>
- P12. Moderator/Panelist in Miller, K. & Christopherson, L. (2013). Preparing for the academic job market: An interactive panel for doctoral students. *Proceedings of the Association for Information Science and Technology, Montreal, Canada, Nov 1-6, 2013*, 50(1), 1-4. <https://doi.org/10.1002/meet.14505001008>
- P13. Miller, K., & Agarwal, N. K. (2012). Preparing for the academic job market: An interactive panel for doctoral students. *Proceedings of the American Society for*

Information Science and Technology, Baltimore, MD, Oct 26-30, 2012, 49(1), 1-4.
<https://doi.org/10.1002/meet.14504901038>

- P14. Panelist in Sugimoto, C. & Christopherson, L. (2011). Preparing for the academic job market: An interactive panel for doctoral students. *Proceedings of the Association for Information Science and Technology, New Orleans, LA, Oct 9-13, 2011, 48(1), 1-4.* <https://doi.org/10.1002/meet.2011.14504801168>

Invited Panels

- P15. Agarwal, N.K., Islam, M.A., Hassanzadeh, M., & Fombad, M. Knowledge Management Education. *Satellite meeting of the International Federation of Library Associations and Institutions (IFLA), Knowledge Management section, Education and Training section, Rotterdam, Netherlands, August 19, 2023 (upcoming).*
- P16. Doherty, L., Graves, D., Moura, E., Roders, C., and Agarwal, N., and Budd, J. (moderator) An epidemic, a social condition, a human problem: A cross-disciplinary conversation about the impacts of misinformation. *Allen Smith panel presented by the School of Library and Information Science, Simmons University, Boston, MA, April 27, 2023.*
- P17. Marchionini, G., Erdelez, S., Seadle, M., Rorissa, A., Singh, V., Agarwal, N., Tang, R., & Chow, A. (moderator). What is Information Science? *Panel of iFederation Leaders, Deans, Directors, and Chairs, Information Science Summit, Pittsburgh, PA, Oct 28, 2022.*
- P18. Agarwal, N., Lison, B., McCauley, M., Pelayo-Lozada, L.K., Seifi, L. (moderator) (2022). The future of public libraries in a post-COVID world. *International Conference on Design and Development of Public Library Services, Shiraz, Iran, May 16, 2022.* Panelists are President, Association for Information Science & Technology – ASIS&T, President, International Federation of Library Associations and Institutions – IFLA, President-elect, Public Library Association, and President-elect, American Library Association – ALA, respectively.
- P19. Moderator in Fleischmann, K., Villa-Nicholas, M., & Salzman, B. (2021). Innovative Technologies: Opportunities & Challenges. *Tenth Annual Allen Smith Symposium, Simmons University, Apr 30, 2021*
- P20. Bath, P.A., Hirsh, S., Agarwal, N.K., & Seadle, M. (2021). The Rise of Online Education: Impact of COVID-19 Pandemic on Teaching and Learning. *iFederation Special Panel with leadership of iSchools, ALISE & ASIS&T. iConference 2021, Mar 30, 2021.*

- P21. Moderator in Agarwal, N.K., Mahmood, K., Rafiq, M., Gala, B., Srivastav, P., Batool, S.H., & Thanuja, S. (2021). Targeting YouTube generation: Libraries' Role beyond COVID-19. *ASIS&T South Asia Chapter Webinar*, Mar 26, 2021.
- P22. Panelist in Scholarship: Information vs Knowledge. *62nd Annual Meeting of the American Academy of the History of Dentistry*, Boston, MA, Oct 18, 2013.
- P23. Presenter/Discussant in Serendipity and its relationship with the Contextual elements in Information Behavior. *SCORE: Serendipity, Chance and Opportunity in Information Discovery*, Montreal, Canada, Apr 28-May 1, 2012.
- P24. Discussant in Conceptual space of serendipity in information behavior. *International Workshop on Opportunistic Discovery of Information*, Columbia, MO, Oct 21-22, 2010.

Other Panels

- P25. Discussant in Forecasting the Next 10 Years in Information Behavior Research: A Fish Bowl Dialogue. *Annual Meeting of the Association for Information Science & Technology*, Vancouver, Canada, Nov 6-11, 2009.

Refereed Presentations (full-papers submitted)

- P1. Agarwal, N.K. (2008). Information-seeking behavior based on an integrated framework of information seeking & information retrieval. *9th APRU Doctoral Students Conference*, Vladivostok, Russia, Jul 14-18.
- P2. Agarwal, N.K. (2006). Effective information management through an information searcher-provider fit framework. *7th APRU Doctoral Students Conference*, Singapore, Jul 17-21.

* with student

Other Professional Publications

- N1. Agarwal, N. (2023, Jan). The world loses a treasure: My interactions with Brenda Dervin. *Information Matters*. <https://informationmatters.org/2023/01/the-world-loses-a-treasure-my-interactions-with-brenda-dervin>
- N2. Agarwal, N. (2022, Nov). Immediate Past President's Column. *Inside ASIS&T*. <https://www.asist.org/2022/11/09/immediate-past-presidents-column-november-2022/>
- N3. Agarwal, N. (2022, Sep). President's Column. *Inside ASIS&T*. <https://www.asist.org/2022/09/14/presidents-column-september-2022>

- N4. Agarwal, N. (2022, May). President's Column. *Inside ASIS&T*.
<https://www.asist.org/2022/05/22/presidents-column-may-2022>
- N5. Agarwal, N. (2022, Mar). President's Column. *Inside ASIS&T*.
<https://www.asist.org/2022/03/11/presidents-column-march-2022>
- N6. Agarwal, N. (2022, Jan). President's Column. *Inside ASIS&T*.
<https://www.asist.org/2022/01/18/january-2022-presidents-column>
- N7. Agarwal, N. (2021, Nov). President's Column. *Inside ASIS&T*.
<https://www.asist.org/2021/11/12/presidents-column-11-21>
- N8. Agarwal, N. (2014, Jun/Jul). Strengthening ASIS&T's chapters by enhancing communication between Chapters and with SIGs. *Bulletin of the Association for Information Science & Technology, Special Issue on International Information Issues*, 40(5), 17-22.
- N9. Agarwal, N. (2013, Feb/Mar). James Cretsos leadership award: What ASIS&T means to me. *Bulletin of the Association for Information Science & Technology*, 39(3), 19-23.

Published Poems

- N10. Agarwal, N.K. (2022). A bucketful of happiness. In Various authors. *The Book of 500 Best Poems Vol. II: An Anthology*. Chennai, India: Swipe Pages.
<https://youtu.be/bgMIWyIijpE>
- N11. Agarwal, N.K. (2019). A cog in the wheel of time. In Various authors. *The Book of 500 Best Poems: An Anthology* (pp. 367-370). Chennai, India: Swipe Pages.
- N12. Agarwal, N.K. (2019). In every person, there is Rām (Hindi). In Various authors. *The Book of 500 Best Poems: An Anthology* (pp. 371-372). Chennai, India: Swipe Pages.
- N13. Agarwal, N.K. (2019). My mind and I. In Various authors. *Poems inside you 2: An Anthology*, (pp. 130-135). Chennai, India: Swipe Pages.
- N14. Agarwal, N.K. (2019). Perspective. In Various authors. *Poems inside you 2: An Anthology* (p. 136). Chennai, India: Swipe Pages.
- N15. Agarwal, N.K. (2019). Who is great? In Various authors. *Poems inside you 2: An Anthology* (pp. 137-140). Chennai, India: Swipe Pages.
- N16. Agarwal, N.K. (2019). Where contradictions converge. In Various authors. *Poems inside you 2: An Anthology* (pp. 141-143). Chennai, India: Swipe Pages.

Other Popular Publications

- N17. Agarwal, N.K. (2023, February 19). Dear Sikkim, as an 'old settler', please listen to what I have to say. *EastMojo*. <https://www.eastmojo.com/sikkim/2023/02/19/dear-sikkim-as-an-old-settler-please-listen-to-what-i-have-to-say> (widely shared across various media outlets – see 'Service to Community')
- N18. Agarwal, N.K. (Dec 2020). A Good Samaritan to countless. *Gyanalogy*.
- N19. Agarwal, N. (Apr 2016). #MyStory Naresh Agarwal: The journey so far... *Talk Sikkim*, Monthly news magazine, Sikkim, India, 1(1), 50-54. <https://bit.ly/3cq3Uz3>
- N20. Agarwal, N. (Oct 2012). How to help prevent suicides in Sikkim. *Talk Sikkim*, Monthly news magazine, Sikkim, India, 5(2), 52-53.
- N21. Agarwal, N. (Jul 2011). Never compare with those around you. Life Lessons, *Talk Sikkim*, 4(7), 49.
- N22. Agarwal, N. (Jun 2011). Deciding on a career? Look inwards first. Special Focus on Education, *Talk Sikkim*, 4(6), 28-29.
- N23. Agarwal, N. (May 2011). Expect only from yourself! Life Lessons, *Talk Sikkim*, 4(5), 58.
- N24. Agarwal, N. (Apr 2011). Be happy always, no matter what! Life Lessons, *Talk Sikkim*, 4(4), 44-45.

AWARDS AND HONORS

Simmons University

Awarded Hazel Dick Leonard Faculty Fellowship for 'Book Project – Happiness: Theoretical model and relationship with information', Dec 2021
<https://www.simmons.edu/about/university-leadership/provost/hazel-dick-faculty-fellowship>

NorthEast Young Heroes Awards: Recognizing Greatness

One of five finalists for 'Global North East Indian' Award by LeadersConnect, EastMojo, YouthNet, and Royal Global School, Guwahati, 2020.

Association for Information Science & Technology

SIG Knowledge Management International Research Symposium Best Poster Award, Second Place, 2021

ASIS&T Distinguished Member, 2021-2026

Selected into the inaugural class of ASIS&T Distinguished Members

SIG USE Best Information Behavior Conference Paper Award, 2020
Elected President-elect, 2020 (President 2021-2022)
James M. Cretsos Leadership Award, 2012
Special Interest Group of the Year (Education for Information Science), Chair, 2012

Wiley

Publication among Top 10 Most-Downloaded Articles, 2023, 2022

Feature

#MyStory Naresh Agarwal: The journey so far... *Talk Sikkim*, 1(1), 50-54, Apr 2016.

Faculty Research: Naresh Agarwal, Simmons SLIS website, Apr 2013.

A Brilliant Mind, Profile – Naresh Agarwal, *Talk Sikkim*, 4(3), 42-45, Mar 2011.

National University of Singapore

Selected to represent the university at the Doctoral Consortium, Pacific Asia
Conference on Information Systems, Suzhou, China, Jul 3-4, 2008.

Singapore Airlines / Neptune Orient Lines

100% Scholarship for Undergraduate Education in Singapore, 1995-1999

Tashi Namgyal Academy, Gangtok, Sikkim, India

Valedictorian with new state/school record, 1995, 1993

Founder's Medal – Best All-round Student, 1995

Rani Langer Award, 1993

CITATIONS AND BOOK REVIEWS

Publications cited 1,539 times (as per Google Scholar, June 1, 2023).

Netclusive (2022, November 10). From coincidence to corporate success: the serendipity principle (Vom Zufall zum Unternehmenserfolg: Das Serendipity-Prinzip). Research cited in German online blog <https://www.netclusive.de/blog/vom-zufall-zum-unternehmenserfolg-das-serendipity-prinzip/>

Fourie, I. (2019). Exploring Context in Information Behavior: Seeker, Situation, Surroundings, and Shared Identities. Naresh Agarwal. *Synthesis Lectures on Information Concepts, Retrieval, and Services*. San Rafael, CA: Morgan & Claypool, 2018. 200 pp. \$14.99 (e-book). (ISBN 9781681730820). *Journal of the Association for Information Science & Technology*, 70(3), 301-303. <https://doi.org/10.1002/asi.24102>

Maceviciute, E. (2018). Review of: Agarwal, Naresh Kumar. Exploring context in information behavior: seeker, situation, surroundings, and shared identities. Williston, VT: Morgan & Claypool Publishing, 2018. *Information Research*, 23(2), review no. R633. <http://www.informationr.net/ir/reviews/revs633.html>

GRANTS AND FELLOWSHIPS

Grants Funded

2023	iSchools Research Grant 'Life journeys of information scientists from underrepresented regions and populations: A biographical research project', \$4,500
2021	Hazel Dick Leonard Faculty Fellowships, Simmons University 'Book Project – Happiness: Theoretical model and relationship with information', \$1,500
2020	COCIS Strategic Innovation Fund, Simmons University 'Creating an infrastructure for innovative research and collaboration: Information Science & Technology Lab', \$5,082.84
2020	COCIS Strategic Innovation Fund, Simmons University 'Turns and Serendipity in Life Journeys of Information Scientists: A Biographical Research Project', \$2,000
2018	President's Fund for Faculty Excellence, Simmons University 'Investigating the response to non-response behavior of smartphone users', \$10,000
2017	Emily Hollowell Research Fund, Simmons College SLIS 'Investigating the information stopping behavior of smartphone users', \$2000
2015-2016	Research Fund, Kuwait University (Project No. OI01/15) 'Determining your current state: Individual factors affecting Knowledge Management Readiness in Colleges and Universities' [with Laila Marouf], 3750 KD (approx. \$12,500)
2012-2013	Center for Excellence in Teaching, Simmons College '2012-13 faculty seminar: Teaching well, saving time', \$1500
2012	Emily Hollowell Research Fund, Simmons College SLIS 'User behavior differences comparing text- and image-driven retrieval systems' [with G. Benoit], \$600
2010	President's Fund for Faculty Excellence, Simmons College

'A context-based investigation into the information seeking behavior and source use by medical residents', \$9000

Travel Grants Funded

- 2009-2022 Faculty Development Fund, Simmons University
ASIS&T Annual Meeting, Pittsburgh, PA, Oct 29 – Nov 1, 2022
ASIS&T Annual Meeting, Salt Lake City, UT, Oct 30 – Nov 2, 2021
ASIS&T Annual Meeting, Melbourne, Australia, Oct 19-23, 2019
ASIS&T Annual Meeting, Vancouver, B.C., Canada, Nov 10-14, 2018
First Workshop on Context in Analytics; International Conference on Data Engineering, Paris, France, Apr 16-19, 2018
ASIS&T Annual Meeting, Copenhagen, Denmark, Oct 14-18, 2016
ASIS&T History Preconference, Baltimore, MD, Oct 26-30, 2012
iConference, Toronto, Canada, Feb 7-10, 2012
ASIS&T Annual Meeting, New Orleans, LA, Oct 8-12, 2011
iConference, Seattle, WA, Feb 8-11, 2011
ASIS&T Annual Meeting, Vancouver, Canada, Nov 6-11, 2009
- 2013-2022 Association for Information Science & Technology
Past President / President / President-elect
ASIS&T Annual Meeting, London, UK, Oct 27-31, 2023 (upcoming)
ASIS&T Annual Meeting, Pittsburgh, PA, Oct 29 – Nov 1, 2022
ASIS&T Annual Meeting, Salt Lake City, UT, Oct 30 – Nov 2, 2021
Exceptional Boards Conference, San Diego, CA, Oct 14-15, 2021
Conference Co-Chair
ASIS&T Annual Meeting, Washington, D.C., Oct 27-Nov 1, 2017
Board Member
ASIS&T Annual Meeting, Seattle, Washington, Oct 31-Nov 5, 2014
ASIS&T Board Summer Retreat, Seattle, Washington, Jul 26-27, 2014
ASIS&T Annual Meeting, Montreal, Canada, Nov 1-5, 2013
- 2012 Social Sciences & Humanities Research Council of Canada / McGill University,
SCORE: Serendipity, Chance and Opportunity in Information
Discovery Research, Montreal, Canada, Apr 28 – May 1, 2012.
- 2010 Mizzou Advantage, University of Missouri
International Workshop on Opportunistic Discovery of Information,
Columbia, MO, Oct 21-22, 2010
- 2006-2009 Faculty Research Grants, National University of Singapore
ALISE Annual Conference, Denver, CO, Jan 20-23, 2009
DSI Annual Meeting, Baltimore, MD, Nov 22-25, 2008
ASIS&T Annual Meeting, Columbus, OH, Oct 24-29, 2008
ICIS, Paris, France, Dec 14-17, 2008

IEEE EDOCW, Hong Kong, Oct 16-20, 2006

2008 International Relations Office, National University of Singapore
APRU DSC, Vladivostok, Russia, Jul 14-18, 2008
APRU DSC, Tokyo, Japan, Jul 30-Aug 3, 2007

2007-2008 School of Computing, National University of Singapore
Doctoral Consortium, PACIS, Suzhou, China, Jul 3-7, 2008
ICIS, Montreal, Canada, Dec 9-12, 2007
HCII, Beijing, China, Jul 22-27, 2007
PACIS, Auckland, New Zealand, Jul 3-6, 2007

Other forms of funding and support

2022 Course release, Simmons University
Granted one-course release for Spring 2022 for taking on the role of
President of the Association for Information Science & Technology (ASIS&T)

2021 Periodic Developmental Multi-Year Review, Simmons University
Additional funds for research support approved for 2 years

External Grants Submitted (not funded)

2021 Russell Sage Foundation, Program on Behavioral Science and Decision
Making in Context, 'Non-response behavior: Reasons for and impact of
smartphone users ignoring messages and calls', requested \$125,905 [not
funded]

2019 Ministry of Human Resource Development (MHRD) Scheme on Global
Initiative on Academic Network (GIAN), India
'Knowledge Management: Strategies and Implementation in Various Settings'
(with P.M. Naushad Ali, Aligarh Muslim University, India and Shantanu
Ganguly, The Energy and Resources Institute, India), requested \$12,000 [not
funded]

2017 National Science Foundation, Sociology Program PD 98-1331 grant,
'Disconnectedness in a connected world: Information Avoidance Behavior of
Smartphone users', requested \$327,679 [not funded]

2012 Institute of Museum and Library Services, Laura Bush 21st Century Librarian
Early Career grant, 'Source and Channel Use by Medical Residents', requested
\$224,204 + match \$21,130 [not funded]

PRESENTATIONS / TALKS / WORKSHOPS / INTERVIEWS / MEDIA

Refereed conference paper, poster, and panel presentations are listed under 'Publications'

Keynote speaker

Knowledge Management and Innovation of Public Library Services

[Keynote Speaker], International Conference on Design and Development of Public Library Services; Patterns, Experiences, and Ideas, Shiraz, Fars, Iran, May 17, 2022, 500 attendees (170 in person, 30 for English, 300 for Persian translation).

Research Directions: Bridging the boundaries of disciplines

[Keynote Speaker], 1st International Conference on Interdisciplinary Approach in Social Sciences, The Islamia University of Bahawalpur, Pakistan, Nov 12, 2021, 95 participants.

What is Open Access?

[Plenary], with Pomerantz, J., Open Access Symposium – “Towards a more knowledgeable world: Open Access research in MENA”, Knowledge E Publishing, Open Access Week, Oct 28, 2021, 139 participants

When information becomes sick: Towards a new model for fighting disinformation

[Keynote Speaker], International Symposium on Infodemic Management, Department of Library & Information Science, The Islamia University of Bahawalpur, Pakistan, Jun 25, 2021.

The many meanings of Context: Can we arrive at a shared understanding?

[Keynote Speaker], Information Seeking in Context (ISIC): The Information Behaviour Conference, Pretoria, South Africa, Sep 28 – Oct 2, 2020.

Fighting disinformation and fake news: The role of the library and beyond

[Keynote Speaker], International Conference on Library and Information Science (LIS 2020) (held in conjunction with International Conference on Education and Global Studies (IConEGS 2020), International Conference on Business, Information, Tourism, and Economics (BITE 2020), International Conference on Natural Science, Engineering, and Technology (NSET 2020) – the keynote was common to all 4 conferences), Osaka, Japan, Jan 15-17, 2020.

Disconnectedness in a connected world: Navigating between the physical and digital contexts

[Keynote Speaker], International Conference on Library and Information Science, Sapporo, Japan, Jan 19-21, 2019.

Invited speaker / Webinars / Interviews / Media Mentions

Remembering Brenda Dervin

[Invited video message] Commemoration session for Professor Brenda Dervin, International Association for Media and Communication Research Association (IAMCR) conference, Lyon, France, July 7-10, 2023.

Title to be decided

[Invited speaker] 6th International Conference on Information Science and Systems, Edinburgh, UK, August 11-13, 2023. <http://iciss.org/is.html>

Expert's Talk - Meaning of Life ? | Not only Professor but also Artist, Motivational Speaker, Writer (interview on life, philosophy, and career), VLSIForAll, January 13, 2023
<https://youtu.be/JHb043e2C8A>

Talks as President, Association for Information Science & Technology (ASIS&T)

[Speech on handing over Presidency], Business Meeting, 85th ASIS&T Annual Meeting, Pittsburgh, PA, Nov 1, 2022, <https://youtu.be/HOKygx5Z69s>

[Welcome address] Information Science Summit, Pittsburgh, PA, Oct 28, 2022 along with iFederation leaders Erdelez, S. (Chair, iSchools) and Tang, R. (President, ALISE)

[Opening welcome] SIG-KM (Knowledge Management) International Research Symposium, Sep 23, 2022

[Welcome Address] ASIS&T 24-hour Global Conference (North/South America segment), Apr 26, 2022

[Closing Address] ASIS&T 24-hour Global Conference (Europe/Africa segment), Apr 27, 2022

[Inaugural speech upon taking over as President], Business Meeting, 84th ASIS&T Annual Meeting, Salt Lake City, UT, Nov 1, 2021, https://youtu.be/DtyneyCOd_I

In Search of Happiness in Old Age

[Invited talk] Sharon Adult Center and Council on Aging, Sharon, MA, Jul 27, 2022

Meet the Author, 'Engineering to Ikigai: 25 Journeys towards Purpose' (interview by Mangar, N.)

[Media interview in Nepali] Sikkim Chronicle (news portal with 435K followers), Gangtok, Sikkim, India, Mar 4, 2022, 26.7K views, 618 likes, 20 shares

Meet and Greet with Naresh Agarwal: Academic, Painter, Speaker, Author

[Book launch of 'Engineering to Ikigai: 25 Journeys towards Purpose'], Rachna Books, Gangtok, Sikkim, India, Feb 22, 2022 (covered in Sikkim Express <http://www.sikkimexpress.com/news-details/naresh-agarwal-launches-new-book-engineering-to-ikigai>, Feb 24, 2022 and other newspapers/media outlets)

Information behavior models and Context

[Guest lecture] INY 714 "Information behaviour, retrieval and organisation" ,
Department of Information Science, University of Pretoria, South Africa, August 22,
2022 <https://youtu.be/QDmfjNXHGo> | https://www.up.ac.za/information-science/news/post_3100414-special-guest-lecture-prof-naresh

Discover your Ikigai (with Singh, R., & Saha, B. - moderator)
[Book talk on 'Engineering to Ikigai: 25 Journeys towards Purpose'], Nanyang
Technological University South India Alumni Association, Dec 25, 2021
<https://youtu.be/ECX0yBPJiZA>

Role of information providers in fighting fake news and disinformation
[Invited/Chief Speaker, Webinar], Odisha Library Academy, Bhubaneswar, Odisha,
India, Jul 17, 2021

Fake information and the COVID Infodemic
[Invited Speaker], School of Library and Information Science, Central University of
Gujarat, Advance Information Network of Libraries in Gujarat (ADINET), South Asia
Chapter of the Association for Information Science & Technology, Gandhinagar,
Gujarat, India, Jun 30, 2021.

An information behavior model on disinformation and fake news
[Invited Speaker] 2nd International Conference on Information and Knowledge
Management (i-IKM 2021), Dhaka, Bangladesh, Jun 26, 2021.
https://youtu.be/9n_gpKXtaoY

On Life and Journey in Information Science (LIS 484 Theories of Information Science)
Interview by Wicks, S., Barker, H., & Roch, S., Apr 14, 2022
Interview by Gardner, P. & Reynolds, J., Mar 12, 2021
Interview by Fisher, A. & Alshaheen, R., Oct 30, 2015

Towards greater student success and engagement
[Invited Speaker], ASIS&T McGill Student Chapter Townhall, McGill University,
Montreal, Canada, Feb 16, 2021.

From Pandemic to Infodemic: How to fight Disinformation and Fake News
[Guest speaker/Webinar; more than 100 participants from Pakistan, India, Malaysia,
USA, Canada; covered in various newspapers including The Pakistan Observer and
The News], Sir Sadiq Muhammad Khan Library & Department of Library &
Information Science, The Islamia University of Bahawalpur, Pakistan, Jan 20, 2021.
<https://youtu.be/iqtlStp6tZI>

Knowledge Management for Research Support in University Libraries
[Guest speaker/Webinar; more than 100 participants from Pakistan, India,
Australia, Nigeria, US, Canada, and Mexico; covered in various newspapers – Daily –
the Climax, Siadat, Sadae Pakistan, Wafa, Ilmiatnews, 92 News, UrduPoint], Sir Sadiq

Muhammad Khan Library & Department of Library & Information Science, The Islamia University of Bahawalpur, Pakistan, Jan 6, 2021.
<https://youtu.be/MSjHoSVco2Y>

Talks as President-elect, Association for Information Science & Technology (ASIS&T)
[Invited address] The Librarian Times (TLT), 4th Anniversary Award Night, Dhaka, Bangladesh, Apr 9, 2021 (message published in the TLT 4th anniversary booklet, p.11)
[Talk on ASIS&T] International Conference on Knowledge Management (ICKM 2020), Dec 4, 2020

On being ASIS&T President-elect / Life Journey (interview by Mangar, N.)
[Facebook & YouTube premiere; 31.2K views; 1.8K likes; 57 shares], Sikkim Chronicle (news portal with 435K followers), Aug 25, 2020
[Facebook post by the Chief Minister of Sikkim, Aug 23, 2020, 986 likes; 151 comments; 71 shares]
[Featured in various newspapers and online portals – Aug 23, 2020: North East Today <https://thenortheasttoday.com/states/sikkim/sikkims-naresh-agarwal-to-lead-international-research/cid2514373.htm>, Sikkim Express; Aug 22, 2020: Eastmojo.com, Sikkim Chronicle, Sikkim Reporter; Aug 21, 2020: India New England News] [Simmons University Jun 1, 2021 <https://www.simmons.edu/news/three-faculty-elected-leaders-professional-library-and-information-science-organizations>]

Knowledge Management and Innovation of Services in Academic and Research Libraries
[Webinar], SVKM's NMIMS (formerly, Narsee Monjee Institute of Management Studies), Mumbai, India, Jul 11, 2020

Disinformation Generation, Dissemination, and Use: COVID-19 and beyond
[Webinar; 214 attendees; covered in various newspapers – Chandigarh Tribune, Dainik Bhaskar, Hindustan Times, Dainik Saveria, Ajit and web portals – indianewscalling.com, cityairnews.com], Department of Library and Information Science, Panjab University, Chandigarh, Jun 29, 2020

Calling Home: Living with the new reality of COVID-19 (with Wangdi, A., & Paljor, K.)
[Facebook & YouTube Live; viewed by 5,000 people], EastMojo.com (news portal covering the eight states of north-eastern India with 146K subscribers), May 15, 2020

Happiness and Mental/Physical Fitness (in Nepali; with Budhathoki, S.C.)
[Facebook Live; viewed by 2,200 people], Voice of Sikkimese People (news portal with 170.6K subscribers), Apr 12, 2020.

Disinformation and Fake News: What It Is and How Can We Fight It? (Social Media in the Age of Misinformation, Part 3)

[Webinar], SIG Social Media & South Asia Chapter, Association for Information Science & Technology, Apr 2, 2020

Exploring Context in Information Behavior: Seeker, Situation, Surroundings, and Shared Identities (Meet the Author Series)

[Webinar], Association for Information Science & Technology, Mar 27, 2020

From idea to reality? How to go about implementing Knowledge Management

[Featured Speaker], 1st International Conference on Information & Knowledge Management (i-IKM 2019). Dhaka, Bangladesh, Apr 26, 2019.

Information Behavior and Context: Based on my book 'Exploring Context in Information Behavior: Seeker, situation, surroundings, and shared identities'

[Guest lecture]. Theory in Information Science doctoral course. University of Tennessee, Knoxville, Apr 1, 2019.

Understanding Context in Information Behavior: Does Context matter in Research Data Management?

[Invited Speaker], Winter Conference of the New England Chapter of the Association for Information Science & Technology (ASIS&T), Worcester, MA, Jan 11, 2019.

Teaching Innovation in Information Science: Curriculum and Course Development

[Guest Speaker], Curriculum Development Workshop (Excellence through Innovation: Re-envisioning Information Science through Curriculum in Bangladesh), Institute of Information Sciences, Noakhali Science and Technology University, Noakhali, Bangladesh, Dec 9, 2018.

Individual or organizational point of view: The relationship between Information Behavior and Knowledge Management

[Invited Speaker], 2nd International Conference on Information Management and Libraries. Lahore, Pakistan, Oct 10-12, 2018.

Knowledge retention and transfer in libraries

[Guest Speaker], Social Sciences and History Discussion Group Meeting, ALA Annual Conference, New Orleans, LA, Jun 24, 2018

What do we mean when we talk about Context? Key findings from my book 'Exploring Context in Information Behavior: Seeker, situation, surroundings, and shared identities'

[Invited Speaker], First Workshop on Context in Analytics. 34th IEEE International Conference on Data Engineering. Paris, France, Apr 16-19, 2018.

Q&A with ASIS&T 2017 Annual Meeting Co-Chairs

[Speaker, with Erdelez, S.], ASIS&T, Oct 16, 2017

Career and life skills

[Address to 130 twelfth grade students], Tashi Namgyal Academy, Gangtok, Sikkim, India, Jun 14, 2017

Virtual Meeting of Regional and Student Chapter Leaders

[Webinar], Association for Information Science & Technology, Jul 17; Feb 25, 2014

Happiness – relationship with Information, theoretical model, learning outcome

[Assembly address; Workshop], Padma Odzer Choeling School, Gangtok, Sikkim, India, Nov 22, 2014

[Webinar], ASIS&T SIG ED, Sep 10, 2013

[Invited speaker], Beta Phi Mu Annual Meeting, Boston, MA, Apr 8, 2013

[Webinar], Library 2.011 worldwide virtual conference, Nov 2-4, 2011

Doctoral Students Network

[Plenary], APRU Doctoral Students Conference, Vladivostok, Russia, Jul 17, 2008

[Plenary], APRU Doctoral Students Conference, Tokyo, Japan, Aug 1, 2007

Other interviews / media coverage

In Memoriam: Brenda Dervin

[Quote] ASIS&T tribute to Brenda Dervin, Jan 6, 2023

<https://www.asist.org/2023/01/06/in-memoriam-brenda-dervin>

<https://sense-making.org>

Choosing Happiness: An Interview with Naresh Agarwal (with Eubanks, T.)

Faculty Spotlight, Simmons University, May 5, 2022

<https://www.simmons.edu/news/choosing-happiness-interview-naresh-agarwal>

Sikkim to Singapore to Simmons: Naresh Agarwal co-authors book on 25 inspiring journeys

[Featured in various newspapers and online portals – Dec 6, 2021: Sikkim Chronicle

[https://www.thesikkimchronicle.com/sikkim-to-singapore-to-simmons-naresh-](https://www.thesikkimchronicle.com/sikkim-to-singapore-to-simmons-naresh-agarwal-co-authors-book-on-25-inspiring-journeys)

[http://sikkimexpress.com/news-details/naresh-agarwal-co-authors-book-on-25-](http://sikkimexpress.com/news-details/naresh-agarwal-co-authors-book-on-25-inspiring-journeys)

[inspiring-journeys](http://sikkimexpress.com/news-details/naresh-agarwal-co-authors-book-on-25-inspiring-journeys), EastMojo

[https://www.eastmojo.com/sikkim/2021/12/06/sikkim-to-singapore-to-](https://www.eastmojo.com/sikkim/2021/12/06/sikkim-to-singapore-to-simmons-naresh-agarwal-co-authors-book-on-25-inspiring-journeys/)

[simmons-naresh-agarwal-co-authors-book-on-25-inspiring-journeys/](https://www.eastmojo.com/sikkim/2021/12/06/sikkim-to-singapore-to-simmons-naresh-agarwal-co-authors-book-on-25-inspiring-journeys/); Dec 5

Summit Times; Dec 16 North East Diaries – All India Radio News

<https://www.youtube.com/watch?v=s1D0QNVsXNc&t=10m5s>]

Three Faculty Elected Leaders of Professional Library and Information Science Organizations

[Announcement], Simmons University, Jun 1, 2021

[https://www.simmons.edu/news/three-faculty-elected-leaders-professional-](https://www.simmons.edu/news/three-faculty-elected-leaders-professional-library-and-information-science-organizations)

[library-and-information-science-organizations](https://www.simmons.edu/news/three-faculty-elected-leaders-professional-library-and-information-science-organizations)

[Year in review], Message from SLIS Director, Simmons University School of Library and Information Science
https://issuu.com/simmonsuniversity/docs/slis_year_in_review_2021/s/14315518

25 years of SIA-NOL scholarship: Economic and Social Contribution to Singapore, India and beyond (Singh, R.)
[Mentioned in], Connected to India, Aug 14, 2018
<https://www.connectedtoindia.com/25-years-of-sia-nol-scholarship-economic-and-social-contribution-to-singapore-india-and-beyond-4449.html>

Workshops conducted

Change Management: Skills for leadership in Universities and Academic Libraries
[Post-conference workshop], 1st International Conference on Interdisciplinary Approach in Social Sciences, The Islamia University of Bahawalpur, Pakistan, Nov 24, 2021.

Interdisciplinary research: Staying within or pushing the boundaries of your field
[Pre-conference workshop], 1st International Conference on Interdisciplinary Approach in Social Sciences, The Islamia University of Bahawalpur, Pakistan, Nov 12, 2021 (130 attendees)

How to build a website
[Workshop], North Bennet Street School, Boston, MA, Mar 28, 2013

Doctoral Student Boot Camp: Preparing for Successful Entry to the Job Market
[Workshop], ASIS&T Annual Meeting, Baltimore, MA, Oct 26, 2012

Making a Contribution: Process vs. static theories, Concepts, the building blocks of Theory
[Workshop Co-Chair], iConference 2012, Toronto, Canada, Feb 7, 2012

Workshops/Seminars/Symposia attended

Regularly attend professional development workshops, talks, seminars/webinars, and symposia organized at Simmons University (including lunchtime talks at the School of Library and Information Science, and events by the Center for Excellence in Teaching), events organized by the Chapters and Special Interest Groups of the Association for Information Science & Technology (ASIS&T) and Diversity, Equity, and Inclusion (DEI) workshops on campus and outside.

Attended the ASSI&T Board of Directors retreat, Simmons University, Boston, MA, May 31 – June 2, 2023.

Attended the “Editorial Summit of the DESIDOC Journal of Library & Information Technology”, organized by the Defence Scientific Information and Documentation Centre, Ministry of Defence, Government of India, Aug 5, 2022

Attended the "Exceptional Boards: Strengthening the Governance Team" conference organized by the Center for Association Leadership, San Diego, CA, Oct 14-15, 2021.

Selected Campus/Departmental Talks

Happiness and its relationship with information, Hazel Dick Fellows Panel (with Kanya, H., Amado, A., Verma-Agrawal, M., & Puri, J.), May 6, 2022 <https://youtu.be/6SkgQgp0n7c>

Quantitative Research workshop, Doctoral Students Association, Mar 25, 2022, 1 hour 40 minutes, <https://youtu.be/xqD3WgcYoMM>

Overview of ASIS&T, Fall '21 Open House, ASIS&T Student Chapter at Simmons University, Sep 17, 2021.

Launch of the Information Science & Technology (IS&T) Lab (with IS&T faculty), ASIS&T Student Chapter at Simmons University, May 7, 2021.

Support Student Well-Being and Attention with Contemplative Practices, Pivotal Pedagogy Session (with Maguire, S. and Thomas, R.), Simmons Center for Excellence in Teaching, Apr 28, 2021

Roundtable with Associate Professors [Invited by President Lynn Wooten to co-lead], Dec 16, 2020

Information Behavior and Knowledge Management (lightning talk on my research area), COCIS Faculty Retreat, Aug 29, 2019

5th Annual Summer Teaching Institute (Simmons Center for Excellence in Teaching and Harvard Medical School's Office of Postdoctoral Fellows) [Faculty Presenter / Discussion Facilitator], Aug 5-8, 2019

Research Colloquium Lunchtime Lecture

Embracing diversity through oneness and love: the poems and writings of Kabir [Speaker], Nov 10, 2016

How can professional associations continue to stay relevant? Knowledge Management to the rescue [Speaker], Oct 6, 2016

Life Lessons: Impermanence and the Power of Now [Speaker], Sep 30, 2015

Use of touch devices by toddlers or preschoolers? Observations and Findings from a single-case study [Speaker], Mar 17, 2015

Implementing Knowledge Management in Colleges and Universities [Speaker], Apr 8, 2014

Making sense of Sense-Making: tracing the history and development of Dervin's Sense-Making methodology [Speaker], Oct 18, 2012

Verifying survey items for Construct Validity: A two-stage Sorting Procedure for Questionnaire Design in Information Behavior Research [Speaker], Oct 6, 2011

Issues in Open Access [Panelist], Oct 18, 2010

Information Visualization and Visual Information Management [Panelist], Feb 23, 2010

Delineating the boundary of 'Context' in Information Behavior: Towards a Contextual Identity Framework [Speaker], Oct 15, 2009

Hosting synchronous sessions using GoToMeeting in an online course [Speaker], Enhanced Teaching with Technology Day, Nov 18, 2013

Experiences at the ASIS&T Annual Meeting [Panelist], Student Chapter, Nov 15, 2012

How to be ~~different~~ similar? [Speaker] GSLIS Talks: Ideas Worth Spreading, TED-style talk, LISSA end-of-semester party, Apr 27, 2012.

Succeeding in poster presentations in conferences [Panelist], Apr 15, 2011

SCHOOL/DEPARTMENTAL SERVICE – SLIS

Director, Information Science & Technology (IS&T) Concentration, 2019 –

Along with IS&T faculty, started the IS&T Lab cocis.simmons.edu/sites/istlab, 2021

Member, SLIS Academic Leadership Team, 2019 –

Panel on Adjunct Review and Recommendation (PARR), Member 2022-2024, 2015-2016, 2013-2014, Chair 2014-2015

Member, Admissions and Awards Committee, 2022 –

Promotion & Tenure sub-committees

Local promotion and tenure committee for tenured faculty member coming up for promotion, Chair, 2022-2023

Mid-point review committee for faculty review, Member, 2022-2023, 2021-2022, 2020-2021

Fifth-year peer observation committee for faculty review, Member, 2022-2023

First-year review committee for faculty review, Chair 2020-2021, Member 2019 – 2020, 2015-2016

Tenure committee for faculty member coming up for tenure, Chair, 2019 – 2020

Member, Allen Smith Symposium Organizing Team, 2020-2021

Member, SLIS COVID-preparedness Task Force, 2020

Periodic Developmental Multi-Year Review (PDMYR) committee
For tenured faculty member, Chair, 2017-2018

Mentor to faculty member, 2018 –

SLIS Doctoral Committee
Member 2018 - 2021

Doctoral Advising

Doctoral Dissertation Committee Chair

Alyn Gamble 2022 –

Zhan Hu 2020 –

Bedour Alshakhs 2018–2019 (defended Dec 2018)

Doctoral Dissertation Committee Member

Alyn Gamble 2021 – 2022 (defended proposal Dec 2021)

Farraj Alsaeedi 2020 – 2022 (defended May 2022)

Watinee Sae-Lim 2017 – (proposal Apr 2018)

Reham Alshaheen 2016–2017 (defended Oct 2018; proposal May 2017)

Peishan Bartley 2012–2017 (defended Jun 2017)

Doctoral Comprehensive Exams Committee Chair

Zhan Hu 2020

Doctoral Comprehensive Exams Committee Member

Farraj Alsaeedi 2019

Doctoral Adviser

Shokria Ahmadi, 2023 –

Jennifer Sunoo, 2021 –

Chris Kaufmann 2020 –

Zhan Hu 2016 –

Self-Study Chapter Committee for Accreditation visit by American Library Association's
Committee on Accreditation

Standard V: Administration, Finances, and Resources Committee, 2016-2017

Human Information Behavior Research Group

Member, 2016 –

Curriculum

Led the faculty initiative to unfreeze the Information Science and Technology (IST) Concentration, 2019 (approval voted by faculty)

Member, Ad Hoc Technology Committee, 2017-2018

Member, Curriculum Committee, 2016-2018, 2010-2012

Member, Committee on Curriculum meeting reconfiguration, 2010

Member, Technology faculty ad hoc group, 2010–2014

Member, Users & Information Design area, 2010

Program Faculty, Information Science and Technology (IS&T) Concentration (led IS&T Online), 2014–2017

Member, Online Advisory Committee (formerly, Online Education Committee), 2014–2016

Working with Simmons Online in developing courses with online best practices (including team-taught online courses), 2014 –

Program Faculty, Computer Science undergraduate program, 2014–2016

Co-Chair, Technology Core Implementation Committee, 2013–2014

Technology Advisory Committee, Member, 2012-2013

Faculty Search Committee

Cultural Heritage Informatics position, 2015-2016

Technology and Organization position, 2013

Information Design and Technology position, 2011-2012

Faculty Policy Manual Implementation Guidelines Working Group, Member 2010-2011

Outcomes and Assessment Committee, 2009-2010

Others

Member, Planning Committee, International Open Access Week, 2010

SERVICE TO COLLEGE - COCIS

COCIS representative to University Faculty Senate, 2018 - 2022

Member, Group exploring new programming initiatives, 2022 -

COCIS Academic Technology Manager Search Committee

Member, Search Committee, College of Organizational, Computational, and Information Sciences, 2021

Periodic Developmental Multi-Year Review (PDMYR) committee

For Professor at the Division of Mathematics, Computing, and Statistics, 2020-2023

SERVICE TO UNIVERSITY – SIMMONS

Simmons Faculty Senate, Senator, 2018 –2022

Center for Faculty Excellence Advisory Committee, Member/Senate Representative, 2021 -

Simmons Online Strategy Steering Committee, Member, 2020 -

Academic Technology Committee, Member, 2017-2020, 2012-2016, 2010-2011

Faculty Representative, TurnItIn Core Team, 2013-2014

Member, Moodlerooms sub-committee, 2011

Faculty of Color Meeting, Member, 2016 –

Hearing Committee, Member, 2015-2016

Health Informatics Task Force, Member, 2009-2013

Health Informatics Certificate Program, School of Nursing, approved, 2012

Others

Marshal, Doctoral Hooding Ceremony 2023, 2022; Graduate Commencement Ceremony, 2019, 2018, 2016, 2015; Graduate Convocation Ceremony 2021

SERVICE TO PROFESSION

Association for Information Science & Technology (ASIS&T)

Immediate Past President, 2022-23

President, 2021-22 (President-elect 2020-2021)

Member, Board of Directors, 2020-2023

Member, Executive Committee, 2020-2023

Member, Budget & Finance Committee, 2020-2023

Board Liaison to the Governance Committee, 2022-23

Board Liaison to the Publications Committee, 2020-2021

Member, Search Committee, Editor-in-Chief, Annual Review for Information Science & Technology (ARIST), 2021

Member, Selection Jury, New Leaders Program, 2021-2022

Leader, iFederation (along with Chair, iSchools and President, ALISE), 2021-2022

Founder and Adviser, South Asia Chapter, 2018 -

Chair, Nominations Committee, 2022-2023
Member, Nominations Committee, 2014-2015

Chair-elect, SIG KM, 2019-2020
Secretary/Treasurer, SIG KM, 2018-2019

Member, Jury, Best Poster Award, ASIS&T Annual Meeting, 2020
Member, Professional Development Committee, 2019
Member, Membership Committee, 2017-2018, 2014-2015
Mentor for New Leader Awardee, 2017-2018 [spearheaded effort to start the South Asia Chapter of ASIS&T]
Member, Jury, Clarivate Analytics Doctoral Dissertation Proposal Award, 2018
Member, Jury, SIG USE Elfreda Chatman Research Award & Innovation Award, 2018, 2017

Chair, Membership Committee, 2015-2017
Chair, Jury, Watson Davis Award, 2016, 2017
Member, ASIS&T Strategic Planning Group, 2014-2015
Member, Social Media Advisory Group, 2014-2015
Member, Jury, James M. Cretsos Leadership Award, 2015

Board of Directors, Member, 2012 – 2014
Nominee, Director at Large, 2016

Chapter Assembly, Director 2013 – 2014; Deputy Director 2012-2013
Chair, Jury, Regional Chapter of the Year Award, 2014, 2013
Ex-officio member, Awards & Honors committee, 2013–2014
Ex-officio member, Leadership committee, 2013–2014
Ex-officio member, Membership committee, 2013–2014
Member, Jury, New Leaders Award, 2013

Special Interest Groups, 2009-2013
Education for Information Science, Past Chair 2012-2013, Chair 2011-2012, Chair-elect 2010-2011, Treasurer 2010

Health, Past Chair 2011-2012, Chair 2010-2011, Chair-elect 2009-2010

Social Informatics, Vice Chair 2009-2010

Student Chapter Representative to Chapter Assembly, 2010-2012; Alternate Representative 2009-2010
Organizer, Student Reception, 2012, 2011
Jury, Student Chapter of the Year Award, Chair 2012, Liaison 2011, Member 2010
Ex-officio member, Membership committee, 2010-2012

Simmons Student Chapter, Co-faculty Advisor, 2009-2010

Conference Chair

Chair, Track - Covid-19 pandemic and library services

National Institute of Library and Information Sciences (NILIS) Research
Symposium, University of Colombo, Colombo, Sri Lanka, Jan 23, 2021

Chair, Track - Knowledge Management in Organizations and Society

International Conference on Knowledge Management, Durham, NC, Dec 3-5,
2020

Co-Chair, Posters

ASIS&T Annual Meeting, Pittsburgh, PA, Oct 23-28, 2020

Conference Chair

International Conference on Library and Information Science, Osaka, Japan,
Jan 15-17, 2020

Conference Co-Chair

International Conference on Library and Information Science, Sapporo,
Japan, Jan 19-21, 2019

Co-Chair, Panels/Workshops/Visual Presentations

ASIS&T Regional Conference, Cambodia, Jan 3-4, 2019, 2018-2019

Attended Asia Pacific Chapter meetings to assist in conference planning

Conference Co-Chair

ASIS&T Annual Meeting, Washington, DC (Crystal City, VA), Oct 27-Nov 1,
2017 [Yearlong effort with over 250 hours of work]

External Evaluator for Promotion to Full Professor

The University of Tennessee, Knoxville (School of Information Sciences,
College of Communication and Information), 2022

External Evaluator for Tenure

University of Michigan Medical School (Department of Learning Health Sciences),
2020

University of South Carolina (School of Library and Information Science), 2019

McGill University (School of Information Studies), Canada, 2018

Pratt Institute (School of Information), 2016

External Examiner for Ph.D.

Pondicherry University (Department of Library and Information Science), India,
2022

Nanyang Technological University (Wee Kim Wee School of Communication and
Information), Singapore, 2020

University of Hong Kong (Faculty of Education), Hong Kong, 2019
Bharathiar University (Research and Development Centre), India, 2019
University of the Punjab (Dept. of Information Management), Pakistan, 2019, 2017
McGill University (School of Information Studies), Canada, 2015
Syracuse University (School of Information Studies), 2015

Other

Boston Medical Library – Harvard Countway Library of Medicine, Member, Working Group, Outreach services of the Library of the Future, 2013-2014

New England College of Optometry / New England Eye Institute, Member, Working Group, Technology in Educational / Electronic Health Records, 2009-2010

Association of Pacific-Rim Universities Doctoral Students Network, Advisor 2009-2010, Chair 2007-2009, Executive Committee Member 2006-2007

National University of Singapore

Graduate Students Society, Director, Academic, Research and Cultural Affairs, 2006-2007

Information Management Lab, In-charge, 2005-2009

Nanyang Technological University, Singapore

Debating Society, President, 1998-1999

Tashi Namgyal Academy, Gangtok, Sikkim, India, School Captain, 1994

All Sikkim Students' Association, Gangtok, Sikkim, India, Vice President, 1994

SERVICE TO COMMUNITY

Project Oneness World, www.projectonenessworld.com

Launched a project to gather human stories through interviews to inspire other human stories, and to connect people with the knowledge of people and resources to help achieve their life goals, 2018 –

(interviewed: Eileen Abels, Laila Marouf, Michele Cloonan, Toni Carbo, Tom Wilson, Brenda Dervin, Michael Buckland, Carol Tenopir, Marjorie Hlava)

Publication for social change / social justice / fighting hate

Agarwal, N.K. (2023, February 19). Dear Sikkim, as an 'old settler', please listen to what I have to say. *EastMojo*. <https://www.eastmojo.com/sikkim/2023/02/19/dear-sikkim-as-an-old-settler-please-listen-to-what-i-have-to-say> | Facebook <https://bit.ly/41ltZX6>

Agarwal, N.K. (2023). A note to my people in Sikkim.

Facebook (February 13) <https://bit.ly/3EzdZqM> (222 reactions, 74 comments, 23 shares)

Sikkim Express (February 15) Print | <http://sikkimexpress.com/news-details/a-note-to-my-people-in-sikkim> | <http://epaper.sikkimexpress.com/date/2023-02-15> | *Facebook* <https://bit.ly/3IZAA2t> | *Instagram* <https://bit.ly/3IPnu7L>

Sikkim Chronicle (February 17) <https://www.thesikkimchronicle.com/op-ed-a-note-to-my-people-in-sikkim-naresh-agarwal> | *Facebook* <https://bit.ly/3YV252s> (191 likes, 51 comments, 5 shares) | *Instagram* <https://bit.ly/3INE6Na> (1,388 likes)

Summit Times, 8(44) (February 19) Print | *Facebook* <https://bit.ly/3ZmbobL> | *Instagram* <https://bit.ly/3IvFsL0>

MEMBERSHIP IN EDITORIAL BOARD / PROGRAM COMMITTEE

Member, Advisory Board

Research Grant, “Data Science for the 21st Century Library and Information Professions”, Laura Bush 21st Century Librarian Program, Institute of Museum and Library Services (IMLS), 2023 –

Co-Editor

(with Kathleen Campana) Special Issue on ‘Learning in low-tech, information-rich environments’, *Information and Learning Sciences*, 2019

(with Sanda Erdelez) Proceedings of the 80th Annual Meeting of the Association for Information Science & Technology, 2017

Editorial Board

Current

DESIDOC Journal of Library & Information Technology, 2022 –

Asian Journal of Information Science and Technology, 2021 –

Journal of Information Management and Practices, 2021 –

WikiJournal of Humanities, 2019 –

Journal of Information and Knowledge Management, 2017 –

Intl. Journal of Knowledge Content Development & Technology, 2013 –

Journal of Knowledge & Communication Management, 2013 –

Past

International Journal of Information Services and Technology, 2014 –

International Journal of Information Research, 2011 –

Article Editor

SAGE Open, 2019

Associate Editor

Open Access Directory, 2014 –

Program Committee

International Conference on Knowledge Management & Information Systems (KMIS)

Member, Program Committee, Rome, Italy, November 13-15, 2023

ASIS&T Annual Meeting

Reviewer, Pittsburgh, PA, Oct 29 – Nov 1, 2022

Reviewer, Salt Lake City, UT, Oct 29 – Nov 2, 2021

Reviewer, Pittsburgh, PA (Virtual), Oct 23-28 2020

Reviewer, Melbourne, Australia, Oct 19-23, 2019

Reviewer, Vancouver, BC, Canada, Nov 9-14, 2018

Conference Co-Chair, Washington, DC (Crystal City, VA), Oct 27 – Nov 1, 2017

Reviewer, Copenhagen, Denmark, Oct 14-18, 2016

Metareviewer, St. Louis, MO, Nov 6-10, 2015

Information Retrieval, Session Chair/Metareviewer, Seattle, WA, Nov 3, 2014.

Information Use & Analysis track, Montreal, Canada, Nov 1-6, 2013

Interaction track, Baltimore, MD, Oct 26-30, 2012

Information Behavior track, New Orleans, LA, Oct 9-13, 2011

ASIS&T Regional Conference, Cambodia, Jan 3-4, 2019

Co-Chair, Panels/Workshops/Visual Presentations, 2018-2019

National Institute of Library and Information Sciences Research Symposium,
Colombo, Sri Lanka

Member, Program Committee, NILIS, Dec 20, 2021

Session Chair / Member, Program Committee, NILIS, Jan 23, 2021

International Council on Knowledge Management (ICKM)

Member, Program Committee, ICKM 2022, Potsdam, Germany, Jun 23-24, 2022

Track Chair, KM in Organizations and Society, ICKM 2020

Session Chair, ICKM 2020, Dec 3-4, 2020

Member, Program Committee, ICKM 2020

Member, International Advisory Board, ICKM 2018, 2019, 2020

2nd International Conference on Information Management & Libraries, Lahore,
Pakistan, Oct 10-12, 2018

Member, International Steering Committee

iConference, Philadelphia, PA, Mar 20-23, 2016

FTRA International Conference on Information Technology Convergence and Services, Gwangju, Korea, Sep 6-8, 2012

REVIEWING

Research Grants

Social Sciences and Humanities Research Council of Canada (SSHRC), 2022
Croatian Science Foundation (HRZZ), 2015

Journals

Journal of Community Informatics, 2022
Journal of the Association for Information Science & Technology, 2011-2013, 2020
Aslib Journal of Information Management, 2019, 2021
Computers in Human Behavior, 2019
VINE: The journal of information and knowledge management systems, 2018, 2014-2016
International Journal of Knowledge Content Development & Technology, 2013-2016
Preservation, Digital Technology & Culture, 2014
Education for Information, 2014
Library and Information Science Research, 2012
Information & Management, 2006-2012
Journal of E-Commerce Research, 2010
European Journal of Information Systems, 2007

Conference Papers

ASIS&T Annual Meeting, 2011- 2022, ongoing
International Conference on Information Systems, 2006-2009; 2015
FTRA ITCS Conference, 2012
Americas Conference on Information Systems, 2007
HCI International Conference, 2006

Book

Taylor & Francis / CRC Press, 2022-2023 (invited)
MIT Press, 2021
Bridgepoint Education, 2014, 2020
von Winckelmann, S., & Garcia, J. (2022). *Information literacy in the digital age* (2nd Ed.). Candler, AZ: Zovio Inc. [acknowledged in book]
Idea Group Inc., 2006

LANGUAGES

Learning Sanskrit (weekly since 2016; intermediate; passed 'Pravesha' – Level 1 exam conducted by Samskrita Bharati, USA)

Learning daily Spanish (beginner)
Polyglot with fluency in spoken/written English, Hindi, Nepali, & Marwari/Rajasthan
Learnt little of French, Tamil, Bengali, & Mandarin

OTHER ACCOMPLISHMENTS

Painter/Artist, Fine Arts (watercolor, oil, others – awards, exhibitions, book covers), 1983 –
Taking a 10-month Complete Portrait Figurative course - watercolor and oil from
Arnab Bera, 2023
Completed a 4-month Watercolor course from ChitraSutra Art Academy by Vikrant
Shitole, 2022
Taking the 2nd year painting exam conducted by Suro Bharati Sangeet Kala
Kendra in July 2023.
Strada Easel challenge
Completed Sep 22 – 30 paintings from life in 30 days; all in watercolor
Completed Jan 2022 - 31 paintings from life in 31 days; in 31 mediums
Completed 7-month Art Fundamentals Course from Vikrant Shitole, 2021
Awarded for 'Highly Commended' performance in the course
Took 70 hours of Art workshops from Nishikant Palande, 2020, Kalaarambh 2021
Music – Learning Hindustani Classical singing from M. Ramarao (performances), 2018 –
Learning Harmonium, 2023-
Sculptor, 2007-2008
Model/Actor, Singapore Television, 2004-2007
Debater, 1996-1999

PROFESSIONAL MEMBERSHIPS / AFFILIATIONS

Association for Information Science & Technology, Member, 2008 –
ASIS&T Distinguished Member, 2021 -
Serendipity Society, Member, 2016 -
Society for the Scientific Study of Religion, Member, 2013-2014
Association for Library and Information Science Education, Member, 2008-2009
Association for Information Systems, Member, 2007-2009
Decision Sciences Institute, Member, 2008-2009